

APPENDIX 1

Annual Governance Statement 2018/19
Improvement Plan Progress Report As At October 2019

Ref	Area of Review	Improvement Identified	Improvement Owner and Completion Date	Progress Report As At October 2019
1	Vision Tameside (Carry Forward)	<p>Work in relation to the public realm in Ashton continues as do the remaining accommodation moves and an internal group chaired by the Director of Operations and Neighbourhoods and recent coordinators allocated by each service is monitoring progress.</p> <p>Initial approval has been given for the Capital Project for Ashton Town Hall; however, a business case needs to be developed detailing how resources will be used and a usage plan for the building.</p>	<p>Director of Operations and Neighbourhoods Summer 2019</p> <p>Director of Growth March 2020</p>	<p>Public Realm work continues in Ashton Town Centre. Work on Warrington Street will be completed in Autumn 2019. New designs for Wellington Road and Turner Lane Junction are being developed for approval. Design options are being developed for the Ashton Market Square.</p> <p>The recent process proceeded in line with the project plan and all moves are now complete. Occupancy reviews are now in progress.</p> <p>Survey work has been commissioned through the LEP with regards to urgent repairs and these works will be commencing in November.</p>
2	Children's Services (Carry Forward)	<p>Work is continuing on the improvement journey.</p> <p>The Ofsted Inspection of Children's Services, which was undertaken in May 2019, has now judged the service as Requiring Improvement. The Inspection Report comments that more recently, significant changes in senior leadership have supported the adoption of a much strengthened 'whole-council' commitment to improving the quality and impact of services for children. This has not only been the case within the children's services department but also more widely within the local multi-agency safeguarding</p>	<p>Director of Children's March 2020</p>	<p>A detailed action plan based on the findings of the Inspection is now in place and progress is being made in all areas. Some significant challenges remain, but these are recognised and are the subject of discreet and targeted improvement/action plans.</p> <p>A corporate wide approach is being taken to drive forward some larger cross cutting areas of improvement, most notably Looked After Children's numbers and a multi-agency/disciplinary approach is starting to make a tangible impact in our Early Help and preventative</p>

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		arrangements and political leadership. As a result, there has been a notable increase in the pace and effectiveness of service development. Leaders have an improved understanding of how well services are working for children and of their key priorities.		work on a locality level. We have reconstituted the Children's Improvement Board, which with its independent chair will continue to maintain oversight of improvements, but to also develop a multi-agency vision and approach to Children's services going forward.
3	Pension Fund Pooling of Investments (Carry Forward)	A formal joint committee governance structure will be established in the next few months. Representatives of the Fund will continue to work closely and seek professional advice, as required, in order to finalise all aspects of the Pool. New draft pooling guidance has been issued for consultation, which the Northern pool has responded to. The outcome of the consultation is expected shortly.	Director of Governance and Pensions March 2020	Inter-authority agreement to finalise joint committee structure now agreed by all participating authorities. GMPF and its partners continue to seek professional advice as necessary in order to further develop the pool. Government is still yet to respond on the consultation on new draft guidance.
4	Health and Safety (Carry Forward)	New appointments will be made to the Health and Safety Service following an update to ECG in April 2019. Significantly increasing the resource dedicated to Health and Safety and this will be embedded during 2019/20.	Director of Operations and Neighbourhoods March 2020	The Health and Safety Service Redesign report has been to ECG and the new appointments have been made.
5	Management of CCTV (Carry Forward)	A business plan is being developed to look at the investment and updating of the CCTV system to ensure compliance and service delivery.	Director of Operations and Neighbourhoods March 2020	A review and improvement plan for CCTV has taken place. A report has been drafted to go to December Board to provide a Business Case for Capital investment to ensure compliance and service delivery.
6	Estates Management (Carry forward)	New Director of Growth is developing a new structure, which will be implemented during the summer of 2019. The operation of all systems	Director of Growth March 2020	Insourcing and associated TUPE of the Estates Team took place during August/September and the service is currently being run on interim,

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		involved will be considered as part of this implementation. A Strategic Asset Management Plan (SAMP) is also being developed.		agency and secondments whilst the Director recruits to the permanent structure. Work will commence on the SAMP as soon as a permanent staffing structure is in place – expected to be around January 2020.
7	ICT Disaster Recovery and Business Continuity Planning (Carry Forward)	The ICT Disaster Recovery Plan is being considered as part of the Vision Tameside Project and the creation of the new Data Centre. A Digital Strategy is in development to help maximise the benefits of digital initiatives across the organisation.	Director of Finance December 2019	Construction of the new Data Centre at Ashton Old Baths is underway with a completion date of May 2020. Work to build the backup disaster recovery infrastructure in the Tameside Hospital Data Centre begins in November 2019. A Disaster Recovery (DR) Strategy paper is being drafted for consideration by the Single Leadership Team in the new year, which will detail the systems to be hosted in the DR facility. The new Tameside and Glossop Digital Strategy has been written and approved by the Single Leadership Team and is now being timetabled for both Tameside Council and Tameside and Glossop CCG governance.
8	Information Governance (Carry Forward)	Work will continue during 2019/20 on our journey to compliance with GDPR and the Data Protection Act 2018. Changes to policies and procedures will be required when the UK leaves the EU, as the Data Protection Act 2018 will be updated.	Director of Governance and Pensions Director of Finance March 2020	A Service Redesign Report has been taken to ECG and approved and recruitment is now ongoing. Once appointments have been made, work on the action plan will be prioritised to ensure we are compliant with all data protection legislation.
9	Implementation of a Strategic Commissioning	The Single Leadership Team need to continue to review and identify the appropriate risks across both organisations, on a regular basis including	Single Leadership Team	A working group is reviewing risk management processes in place in both the Council and the Tameside and Glossop CCG to introduce a

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	Function (New)	identifying mitigating actions and report on these through the appropriate governance routes in each statutory organisation.	March 2020	standardised approach.
10	Debtors (New)	Improvements to the debtors system have been highlighted as part of an internal audit review.	Director of Governance and Pensions Director of Finance March 2020	Improvements to processes have been implemented. Work in relation to system changes is still in progress. Further work will be undertaken during Quarter 3/4 by Internal Audit to provide independent assurance that improvements are working and embedded.